

Upgrading to Apex

siteVIEW Enterprise is nearing End of Life

Important Dates	
End of Production	January 1, 2016
End of Life	January 1, 2017

siteVIEW Enterprise will be replaced with Apex and Apex EMS

	siteVIEW Enterprise	Apex	Apex EMS
siteCOMMANDER	✓	✓	✓
siteRSM	✓	✓	✓
Summit			✓
Peak			✓
Ping Devices	✓ (v 2.1 only)	✓	✓
SNMP Devices			✓
Element Drivers*			✓
Mobile Version	✓ (v 2.1 only)	✓	✓
Copy Protection	Dongle Key	Software Key	Software Key
Clients	Purchased in Groups	5	10+

* Element drivers for partner equipment.

Advantages of Apex and Apex EMS

- Ongoing software development.
- Continued support with a Software Support Agreement (SSA).
- Dongle license key is no longer required.
- Five or more concurrent users can sign on to Client.
- Apex Mobile web interface for viewing status, controlling outputs and accessing alarms.

Upgrade Offer

TASC Systems is offering a **free upgrade** to **Apex** until May 31, 2017, with the purchase of an annual SSA.

TASC Systems is offering an **upgrade** to **Apex EMS** at a 70% discount, with the purchase of an annual SSA.

The SSA support includes:

- Updates within the current "dot releases" of software (e.g. 3.x to 3.y; not 3.x to 4.y).
- Direct telephone or support@tascsystems.com access to our support technicians during business hours.
- Guaranteed one business day response to email and voicemail priority.
- All support incidents will result in either an answer to your question, a solution to your problem, or an issue filled in our bug tracking system with a release priority.
- Remote login by our technicians for initial installation, upgrade, troubleshooting and support.